## CODY

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#### **SKILLS**

- Customer Relationship Management
- VoiceOver Acting
- Art of Presenting
- Microsoft Office
- HTML5/CSS3
- Javascript
- Node.JS
- React.JS
- React Native
- Databases (SQL & NoSQL)

#### CERTIFICATES

- Microsoft Educator
- Microsoft Advertizing Certified Professional
- Google Digital Garage : Digital Marketing Fundamentals
- Microsoft Office Specialist (Word)
- Microsoft Office Specialist (Excel)
- Microsoft Office Specialist (PowerPoint)
- Microsoft Technology Associate: Database Administration Fundamentals (MTA)
- Microsoft Technology Associate: : HTML5 Application Development Fundamentals
- Nexus Ideas Generating in Ecology, Sustainable & Territorial Development
- Columbia Engineering Certificate in Entreprneurship

#### **LANGUAGES**

- English (Compétent ; Accent Nord Américain)
- Français (Fluide; Accent Parisien)
- عربی (Langue maternelle/native)

#### LEADERSHIP/MANAGEMENT

- Enactus ISETSo 2020 Team Leader
- (Young Brainers ISIK) 2019-2020 Founder & Trainer
- Junior Enterprise ISSATSo 2012-2015 Member
- NATEG 2014 Member
- Volunteer at Youth4Change Sousse, 2020
- Volunteer au Croissant Rouge Hammam Sousse, 2020
- Volunteer at JCI, 2020

#### **VOICE OVER CONTENT**

- https://www.youtube.com/channel/UCb065RI edZUv7t0qJUDging
- https://www.upwork.com/freelancers/~0II9Ib f8d2b9e94d8e?viewMode=I

# RAMI BOUCHLAMA

Commercial/Sales & Technical Support Operator Community Manager Voice Over Actor

I work to be able to continue my studies, I come from far away but I do two masters at once, in software engineering and sustainable development. I am persistent and consistent and I will achieve my goals. At first, I was a developer, but I started working early in my life to support family and life expenses. It's never late and it's time for me to immerse myself in my dream job.

#### **EXPERIENCE**

## Technical Troubleshooting and Commercial Customer Service (French)

Orange France (Métropole & DROM) | Juin 2015 - Present

- Troubleshooting & Assistance for customers in use of Orange digital services (Internet, Voip and IPTV)
- Sales support for Orange customers (Sales of Offers, Complaint Management, Retention, Explanation and assistance of invoices, Collection)

#### **Community Manager**

Tawwika | August 2020 - May 2021

- Relationship with Fans (English, French and Arabic)
- · Publication of Posts
- · Creation of Flyers, Videos and Artwork
- Use of Facebook tools and its statistics to support decision
- Management of questions and complaints of prospects

#### VoiceOver Actor

Envast/ClassQuiz & UpWork | June 2020 - Present Pictus.Co Communications & Audiovisual | August 2021

Upwork | July 2021 - Present

- VoiceOver projects for documentaries, YouTubers, advertisers, and businesses
- Deep male voice with North American accent in (English), Parisian accent in (French) and Middle Eastern accent in (Arabic)

#### **INTERNSHIPS**

#### **Customer & Tech Support Operator**

Orange France (Métropole & DROM) | June 2015- November 2015

#### Native PHP Developer

CyberMedia (Le Kef) | January 2015 - May 2015

- UML Design
- Design, programming and development of professionally oriented social web applications (a network of students, professors and companies in which Web 2.0 features exist (Conatct invitation, blocking, contact, recommendation, notifications) via native PHP (without using a framework)



Microsoft Advertising

Microsoft Training Center | July 2021

#### Google Advertising Learning Center Advertising

Google Digital Certificate | April 2021

- SEO
- Advertising Techniques

#### .NET Developer

ESIM (Ecole des Ingénieurs de Medjez El Bab) | May 2013- August 2013

- UML design
- Design, programming and development of a .NET desktop application via VB.NET in Visual Studio Express managing student housing (students, staff and administration while interacting with a local MS Access database (CRUD operations, but also exchange, student and room exchange).
- · Staff and staff tasks Managememnt.
- · Reports and reports Exporting doc, pdf, and Excel files

#### **EDUCATION**

#### **DEMETER Master (Sustainable Development)**

ESIM (Ecole des Ingénieurs de Medjez El Bab) | November 2021 -Present

- Development Strategy
- · Risk-taking tools
- Statistics
- Communication
- Accompaniment
- Project Management
- Resource Management
- Environment and Ecology

#### Software Engineering Master

ISETSo (Institut Supérieur des Etudes Technologiques de Sousse | Final Year

- UML Designing
- IT Auditing
- Security
- Frameworks
- · Object Relational Databases
- NoSQL Databases
- Big Data
- Design Patterns
- Project Management

#### Licence in Computer Science

ISIK (Institut Supérieur de l'Informatique de Kef) | September 2012 - May 2015

- Object Oriented Programming
- PL/SQL
- SQL
- Algorithms
- HTML/CSS

#### **Preparatory School For Engineering Studies**

Institut Préparatoire aux Etudes des Ingénieurs de Nabeul | September 2010 - 2012

- Maths
- Physics
- Chemistry
- Algorithms







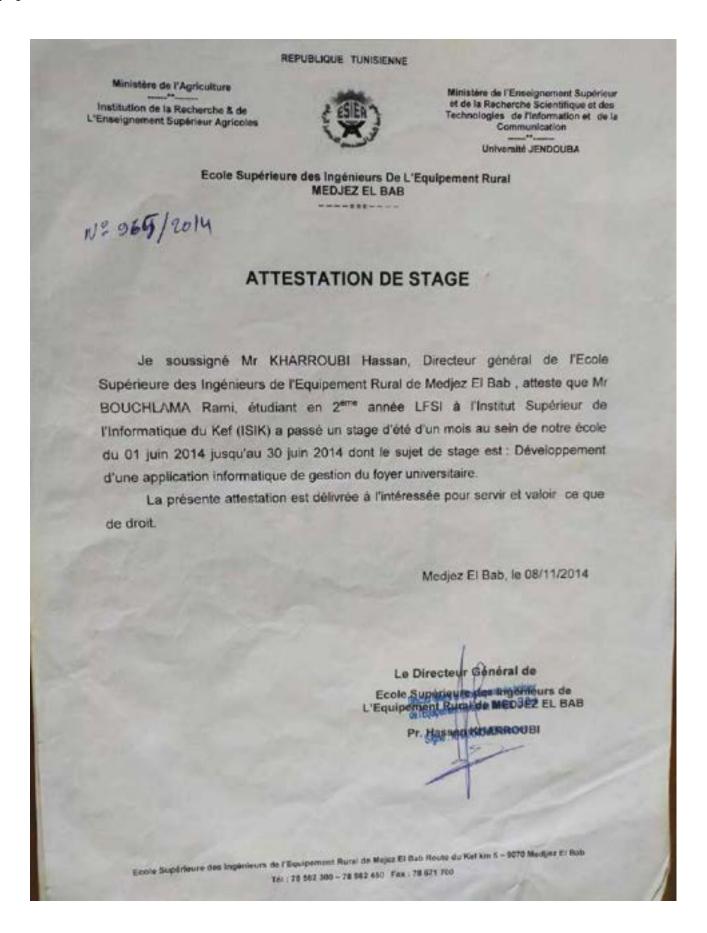
# 1<sup>the</sup> Cohorte du Pôle Etudiant Entrepreneur de l'université de Sousse Liste des étudiants bénéficiaires du « statut National de l'Etudiant Entrepreneur » pour l'année universitaire 2021-2022

N°	Etablissement	Nom et prénom du candidat	Niveau avec Statut		
65		BEN KAHALIFA SLAIEM	Innovateur		
36	Institut des hautes études commerciales de Sousse	NAWRES JEMNI	Initiateur		
67		RIHAB BEN ABDALLAH	Initiateur		
68		FATMA ZAHRA BEN JEMAA	Initiateur		
69		NAWREZ SAHLI	Initiateur		
70		AGREBI AHMED	Innovateur		
71		IHEB LOURIMI	Innovateur		
72		ROUA JARRAY	Innovateur		
73	1	AYMEN BEN SELMA	innovateur		
74		MEJIRI HAMMOUDA	Initiateur		
75		YOUSSEF GUIDHAOUI	Initiateur		
76		SANDA DOGHMAN	Innovateur		
77		AMINA CHOUCHANE	Innovateur		
78	Institut supérieur des études	BEA SWICHANE Wiles	Innovateur		
79	technologiques de Sousse	Rami BQUCHLAMA	Innovateur		





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Le kef: 04/05/2015

### ATTESTATION DE STAGE

Je Soussigné Mr mansouri bilel , responsable de cybermedia services , société de développement web applicatif sise au cyber parc du Kef , atteste par la présente que :

## Mr Bouchlama Rami

titulaire de la CIN 09476447, et inscrit en troisième année LFSI à l'institut supérieur d'informatique du Kef a suivi un stage d'été au sein de notre établissement et ce du 01/01/2015 jusqu'au 30/04/2015 qui s'est clôturé avec la réalisation d'une application et d'un rapport intitulé :

## Conception et Développement d'un réseau professionnel « WOKARER »

Le stagiaire a fait preuve de ponctualité et de sérieux Cette attestation est délivrée à l'intéressé pour valoir ce qui de droit

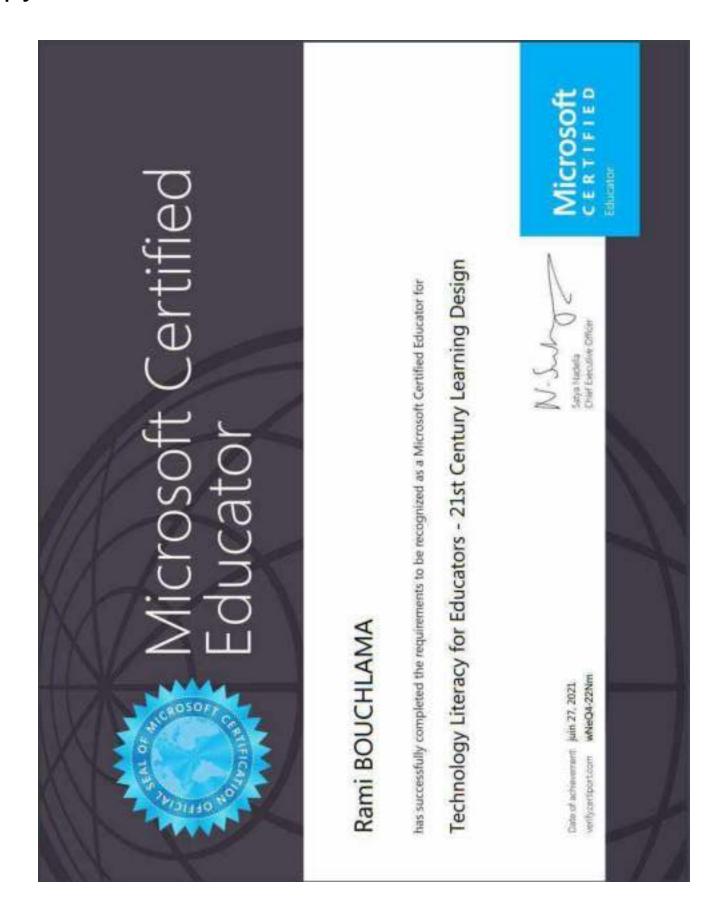
Cyber media services . Supplemental Materials

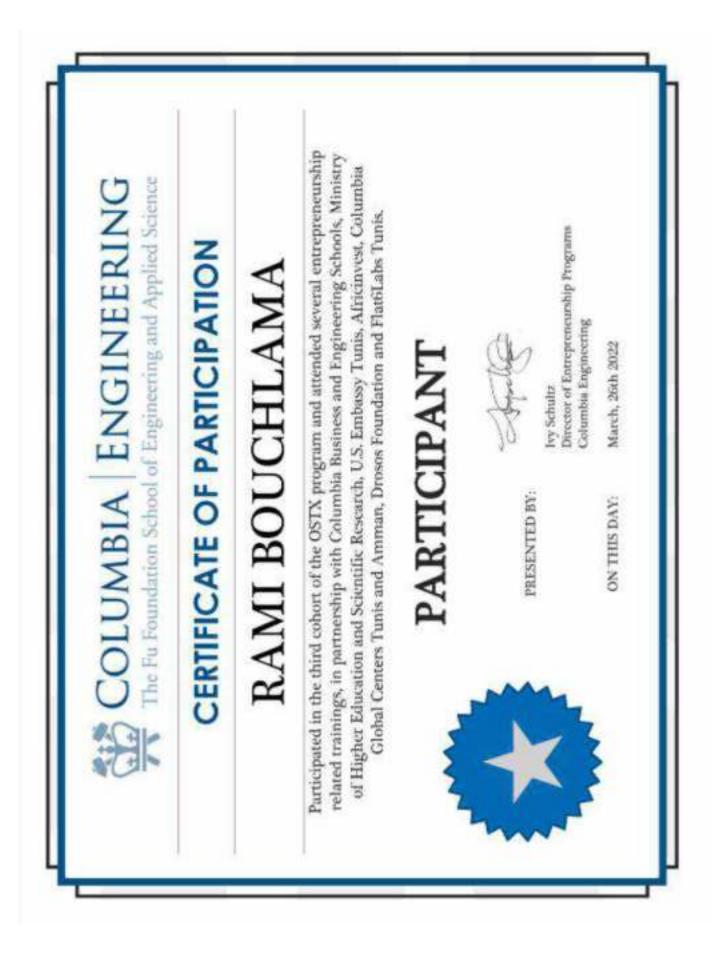
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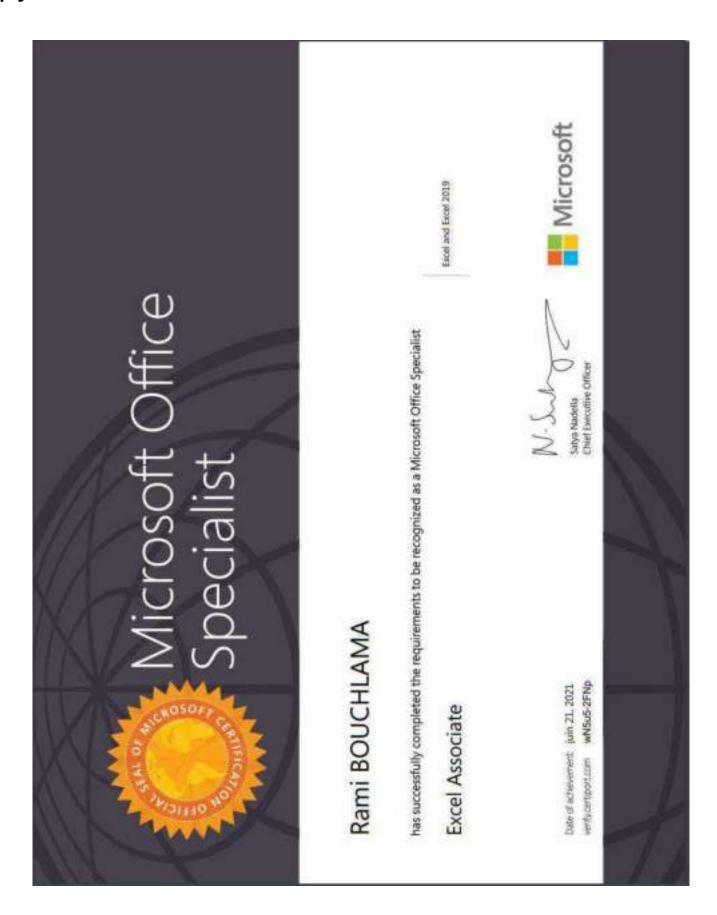
#### **TOEIC Score Roster**

#### UNIVERSITY OF JENDOUBA

Test Date: 83-Feb-2022

Test Time:

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		Report Date: 88-Feb-2022					LAST TEST SCORES			
RESULT NAME	m	L	B	101	GROU	POSETION	CATEGORY	TEST BATE	L	E
THE ROLL AND THE	3077942093	***	340	710						
7484 Ben Achour Shene	200000000000000000000000000000000000000	370	7700							
7487 Bokri Oussema	3077583073	433	330	765						
7488 Bosseldomi Romi	3077589639	430	390	820						
7489 Boughdirii Souha	3077572252	305	170	475						
7491 (Nuhri Ribah	3077560065	370	330	700						
7498 Glaubi Mohumed Talour	3077573099	335	290	615						
7500 Hammarri Tarck	3077573087	390	375	765						
7501 Hanestry Manua	3077580395	315	290	595						
7502 Homesoi Mohamed Khalil	3077542525	49.5	490	975						
7504 Jomai Ranio	3077571423	145	300	225		*				
7507 Konki Rohous	3607570907	279	395	575						
7509 Lamouchi Sufa	3077573452	295	250	645						
7513 Medbhouh Firyad	3077589640	275	220	495						
7514 Melki Mouna	3677562133	335	310	645						
7518 Mismuhi Nicar	3477578381	350	269	630						
7518 Otherani Amel	3077584156	355	210	565						
7522 Skhiri Insijemi	3677586387	460	435	895						
7523 Soltani Boudwins	3077562073	305	150	455						
7524 Soltani Sabrine	3077571843	355	370	725						
7526 Train Khene	3077587910	370	350	720						
7527 Warghi Rim	3077577368	445	330	775						
1526 Zahi Sumdy	3077573843	230	175	405						













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