Asma Abichou

Support IT

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Graduated in software engineering, I quickly specialized in web development, particularly with PHP Symfony technology. Over the course of my experiences, I created several personal projects that strengthened my skills and expanded my portfolio. Today, I am looking for a position that will allow me to implement my acquired knowledge and skills to contribute to stimulating projects.

Work Experience

Support IT   Jun 2024 - Oct 2024
TMS | Sousse

- Technical Support: I resolve technical issues related to cash register software, including system errors, crashes, and software malfunctions, to ensure the continuity of our customers' business activities.
- Installation and configuration: I carry out the installation and configuration of cash register software on different types of hardware, ensuring that they are well integrated and optimized for the specific needs of each client.
- User training: I train end users in the use of cash register systems, explaining the features and best practices to optimize the use of the software.

Developer   May 2024 - Jun 2024
Lab-IT | Sousse

- Efficient Car Wash Management
- Optimization of washing operations
- Automation of washing processes
- Reservation management
- Customer and customer relationship management

Developer   January 2023 - June 2023
NeulBey | Monastir

- Design and Development of an Online Education Platform We transformed a YouTube channel into a customized platform that offers advanced features such as online courses, video courses, liveStream, chat, with PHP8/Symfony 6/REST API give me description about my project
- Online Course Management
- Live streaming of courses
- Chat system
- Tracking Progress
- Comments and devaluations system

Developer   Christmas 2022 - Christmas 2022
SiteFlow | Sousse

- Student Management Project - Data Management Application (Java)
- Design and development of a desktop application in Java for the administrative management of a school/university
- Implementation of the main features: student number, course, grades, etc.

- Using a SQL database for data storage and manipulation
- Implementation of an intuitive graphical interface and a secure authentication system

Developer   Jun 2019 - Aug 2019
Tangorythme | Djerba

- Planning and purchasing advertising space
- Monitoring market trends
- Managing relationships with advertising agencies

Developer   Jun 2018 - Sep 2018
Tangorythme | Djerba

- Tangorythme, Médnine Djerba Midoun, Médnine
- Web project management
- Integration of web solutions
- Optimization of web performance and SEO

Core Skills

Intermediate in : Framework Symfony, HTML / CSS / JavaScript / JQuery, PHP 8.1, Boostrap, MySQL, Linux, Twig, git

Education

Higher Institute of Computer Science and Mathematics of Monastir   Sep 2021 - Christmas 2024

    Software Engineering

Preparatory Institute for Engineering Studies in Monastir   Sep 2018 - May 2019

    Physical Chemistry

Languages

Arab, **French**, **Italy**