



Marwa Ben Abbas

NEBOSH International General Certificate.
NEBOSH Process Safety Management.
IOSH Managing Safely.
Quality Manager - American Institute For Applied Education.

CONTACT

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LANGUAGES

Arabic: Native
French: B1
English: B1
German: A2

SKILLS

Microsoft Office
Management
ISO 9001 / ISO 9000 / ISO 45001
SolidWorks

HOBBIES

Sport
Travels
Cooking

Driving license

ACADEMIC ACHIEVEMENT

ENIS – National Engineering School of Sfax-Tunisia
2012-2015
Engineer diploma in material sciences

PROFESSIONAL CAREER

British Safety Services Tunis | QHSE Manager
December 2024 – to present.

- Take part in risk analysis meetings.
- Ensure that suppliers/subcontractors follow procedures and maintain the robustness of their processes by conducting supplier audits and assessments.
- Drive quality improvement at the supplier/subcontractor: negotiation of supplier quality objectives, validation of improvement plans, performance measurement.
- Develop or improve performance indicators and make the necessary adjustments.
- Handle customer complaints and implement necessary actions.
- Conduct customer satisfaction measurement surveys
- Monitor the progress of the client's action plan
- Participate in management reviews and help define process objectives.
- Participate in management reviews and assist in defining process objectives.
- Resolve non-conformities from customer audits and ensure necessary corrective and preventive actions are implemented.
- Ensure communication with customers (direct communication, regular meetings, etc.)

British Safety Services Tunis | HSE Manager
2021- August 2024

- Tracking KPIs: creating leading and lagging indicators, daily safety reports and KPI statistical reports.
- Providing motivation and training to all company staff on the importance of following company system procedures and all safety equipment provided.
- Leading problem-solving meetings for internal and/or external complaints.
- Implementation and monitoring of the work permit system.
- Conducting daily safety meetings with main contractor personnel.
- Participating in incident investigations and sharing findings with the team.
- Conducting safety inspections, hazard analysis and compliance.
- Participate in stops on behalf of ANSALDO GHANOUCHE, CCLS CABLE, Agrikola Tunisia.
- Risk analysis, work permits, work method statements, stop cards....
- Assisting management in developing and implementing company health and safety policies.

M Expert Engineering | Project Engineer
2019-2020

- Planning, coordination and monitoring of workshop and field projects.
- Contribute to the improvement of project management procedures
- Write reports describing project progress and results.
- Handle customer complaints.
- Implement corrective action plans
- Implement technical reports and work closely with customers and suppliers to ensure delivery targets are met.
- Conduct research and collect information from multiple sources to present clear results.
- Participate in engineering projects and management of valves and pressure safety valves
- Participate in follow-up audits of QSHSE systems

- Develop forms and work instructions
- Provide technical consultation on spare parts.
- Develop technical solutions for national and international projects
- Perform daily tasks accurately and efficiently.
- Meet legal requirements and standards as well as customer requirements.
- Participate in laboratory work, such as: Diagnosis, selection of sealing materials, replacement of spare parts according to parts technical data sheets, etc.

Engineering and Management of Plant Installation | Final Study Project

2015: Setting of natural rubber creping machine

- Study of the behavior of natural rubber during the creping process
- Determination of the most suitable machine parameters to obtain the required rubber sheet thickness. (ABAQUS numerical simulation is a very effective way to achieve these objectives)

Thyna Petroleum Services | Technician Internship

2014: Analysis of pipeline corrosion

Materials Engineering Laboratory - ENIS | Mini Project

2014: Study and design of an injection mold
Software: SolidWorks /Moldflow/CES Edupack

Carthago_Ceramic | Worker Internship

2013: Discovery of manufacturing processes and product quality control tools.

Research laboratory in mechanics, modeling and production-ENIS | Mini Project

2013: Tube shaping by bending
Software mastered: SolidWorks /ABAQUS

QUALIFICATIONS

- Quality Manager - American Institute For Applied Education
- NEBOSH International General Certificate
- NEBOSH Process Safety Management
- IOSH Managing Safely
- HSE Supervisor Training (Risk Assessment, Fire Fighting, Working at Height, Confined Space, First Aid, Lifting Operations, etc.)
- Internal training API 576 & API 527 & API 6D & API 598
- English training and ILETS preparation