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Married, Tunisian, 42years old
Benchmark Position: Quality-Production

QUALITY-ENVIROMENT-SAFETY MANAGER

PROFESSIONAL EXPERIENCES

- | | |
|------------------------------|--|
| July 24 to present
date | <p>SOFIMA Filters – UFI Group
<i>Job position: Suppliers Quality Engineer – Location: El Mourouj</i>
My mission consists of manage the suppliers according to the quality system in accordance to IATF requirements.</p> <ul style="list-style-type: none">- Suppliers PPAP analysis and validation.- Management of the incoming inspection technicians.- Supplier visit and audit.- Support production in case of suppliers defects. |
| February 23
to May 24 | <p>FONDINOR
<i>Job position: Quality Director – Location: Bir Mcherga</i>
My mission consists of maintaining the quality system in accordance to IATF requirements and improve the quality performance of the plant.</p> <ul style="list-style-type: none">- CSR analysis and GAP identification.- Weekly meeting with the customer to review the open points and correction actions.- Claim management through customer portal.- Project Quality leader.- Management PPAP documentation throw customer portal.- Internal process audit and system audit.- Management of the quality team.- Score card Analysis.- Team skills development throws periodical evaluation and definition of improvement plan.- Involvement of the quality team to set the yearly quality targets.- Supervise the internal activities.- Implementation of the customer culture (Reactivity, effectiveness, prevention and anticipation).- Daily meeting with operation functions.- Plant tour.- Management review.- Improvement plan.- Delegation of the activities.- Recruitment and development of the quality team.- Management of the quality crisis.- Analysis of the external/internal rejections and participation of the problem-solving meeting. |
| January 21 to
February 23 | <p>SAGE AUTOMOTIVE INTERIORS
<i>Job position: Quality Manager - Location: Agba</i>
<i>My mission consists to improve & maintain the plant quality level in accordance to customers specific requirements and IATF requirements.</i></p> <ul style="list-style-type: none">- CSR GAP Analysis and corrective actions deployment.- Driving the PPM convergence plan with customers.- Implementing of RFMEA.- Implementation of daily meeting with plant functions to review the operative result to review the operative results.- Implementing supplier monthly quality evaluation and driving the monthly meeting with suppliers to review their corrective action plans.- Energize the Daily line QRQC with production TEAM and quality engineers.- SWOT/Pestel Analysis and review.- Monthly managing of Poka-Yoka panel.- ECOVADIS evaluation.- NSA evaluation for PSA customer.- IATF 16949 certification.- Definition of the skills development plan for the quality collaborators.- Quality improvement plan.- Quality new project for the various new start-up (Customer Stellantis).- Management review.- Leading customer crisis and improving the supplier performance.- Leading customer meeting for quality, new project and deliveries. |

April 11 to
December 20

ASK (automotive wiring) – JVC KENWOOD

*Job Position: **Quality-Environment-Safety Plant Manager** - Location: Manouba
My principal mission is to guarantee the conformity of the plant to the group standard, customer requirements, local and international rules regarding quality, safety and Environment.*

Quality Management:

- Management representative.
- Defining, staff and developing the quality, safety and environment organization
- Define the yearly improvement plan (System, Staff, quality cost, process review, quality tools, etc...).
- Preparation of yearly quality budget for quality dept.
- IATF 16949 – 14001 - OHSAS system Certification
- Elaboration of the management review.
- System & Process internal auditor.
- Ensuring the plant's compliance with the customers specifications and requirements
- Reporting the quality result to all relevant parties and maintaining the quality, safety and environment records
- Implementation of specific procedures according to customer requirements.
- Managing the quality system in accordance with the group process mapping and quality system.
- Plant process risks analysis in accordance with IATF requirements.
- Yearly review of contingency plan with plant team.
- Yearly review of the emergency plan with the plant team.
- Analysis of the plant context.
- Management of the COVID 19 Safety by anticipating the contagion of the pandemic.

Supplier Quality Assurance:

- Validation of suppliers complains – 8D evaluation – Nonconformity cost validation + Supplier crisis monitoring.
- Lead the quality meeting with suppliers in case of quality crisis with direct impact on capacities and deliveries.
- Supplier scorecards and interfering with purchasing organization to evaluate suppliers.
- Supplier actions plan validation with SQA and MQA teams.

Quality New projects/Process:

- Validation of the process FMEA and production control plan.
- Monitoring the updating during the production life of the products (Change management product/process, internal/external quality claims).
- Validation of the clarification of acceptability criteria/Boundary samples
- Validation of initial samples – Start-up projects.
- Capability validation of the production machines.
- Interrupt the manufacturing or the delivery of products when quality is not assured.
- Managing the instrument panel and develop the MSA study according to the group Standard.
- Participation of the PPAP documents.

Quality training:

- Instruct and train personnel in technics and use of the analysis of the defects.
- Skills development for the quality team according to internal request and customer request (CSR).
- Plan yearly training program for quality team and skills review with the HR function.
- Deploy skills development for quality functions to improve internal quality auditors' skills.
- Technical training for quality team.
- Support quality team throw they daily tasks throw a daily meeting with quality dashboard.

Customer Quality Assurance:

- Customer contact for the defect responsibilities negotiation (external liaison)
- Mastering critical situation with customers in case of quality crisis including deliveries sequencing.
- Managing of customers portals (Plant scorecards, indicators, Quality and logistic self-evaluation).
- Conduct investigations to determine causes of defects and making recommendations of the corrective and prevention actions using Ishikawa & 5Why.
- Assist the customer visit (RENAULT – PSA – FIAT – YAZAKI - LEONI).
- Customer certification (ASES, QSB+, PSA award Best Supplier 2013 & 2018).
- SCRAP reduction workshops.

Logistics support:

- Leading the customer replacement in case of crisis and agree back plan in case of customer increasing order to ensure the good quality level of the production.

- Contribute to the task force team in case of delivery issues.
- Set the back plan for urgent variant of production.
- Truck the delivery back of Nok products in case of re-check or replacement of stock and delivery (Planned delivery date/Delivery note).
- Interfere with external supplier and forwarder regarding the safety and environment rules.

Production support:

- Recommend technical solution of means to optimize the production performance (scrap rate).
- Solve technical issues faced in production.
- Implement internal FW in case of suspected products.
- Check conformity of means that are critical to achieve the finished product with no risks.
- Leading monthly meeting with production to reduce the scrap rate by selecting the priorities to achieve.

Engineering support:

- Validate internal cutting drawing, control chart and semi-finished control chart for production.
- Propose backup solution to avoid production stopping.
- Optimize the set-up of the production means to increase the capacity.
- Reinforce the critical station by addition preventive operation (Maintenance, check, increase of capacity of production, scrap reduction).
- Running of modification requests and new samples.

Human resources:

- Definition of training books.
- Definition of training period according to stations complexities.
- Implementation of theoretical and practical training phase.
- Implementation of the qualification and requalification criteria.
- Implementation of polyvalence matrix (quality) and skills matrix (environment and Safety).
- Implementation of internal survey and yearly skills review.
- Local rules and convergence plan to JORT standard throw laws present in IORT website.

June 10 to

March 11

STEA FAURECIA

Job Position: Resident engineer

Location: Sittard - NETHERLAND

- Claims negotiation with customer (SQE-contact)
- Follow up claims and corrective actions
- Daily COMEX – Defects responsibilities
- Rejection analysis
- Defect overview and updating claim data base
- PPM supplier follow up
- Non quality cost analysis
- Quality Alerts
- Secure, sorting operations management (FIFO rules, Logistics follow up)
- Updating operation KPI and calibration of working group (Sub-contractor)
- Analysis of quality wall rejection (shipped PPM)
- Updating 8D report (QSS/D1-D3/D4-D5-D6-D7-D8)
- QRQC/Work-shops participation
- Follow up product modification and PPAP validation.
- Product audit @ receiving material (1st secured delivery)
- Product audit @ supplier site
- interfacing with all functions support
- Daily reporting of activities

Sept 09 to

June 10

Jal-Group

Job Position: Quality engineer

Location: Menzel Bourguiba

Documentation:

- Follow up process documentation.

Environment and safety Claims

- Develop Nonconformity management procedures
- Follow up claim treatment.
- Statistical overview (Management review)

Production process:

- Inter-department claim analysis.
- Implanting quality tools

Process:

Mechanical production unit

- Implanting standard for serial process production
- Quality work-shops:
- Data process collection
- Customer and reglementation requirement analysis
- Identification of critical phases (according to DFMEA and PFMEA)
- Flow charts
- Process control plans
- Surveillance plan (Quality/Maintenance/Measurement instrument/Internal logisticflow)
- Statistical Process Control (Schwartz control chart)
- Quality analysis tool (QRQC line – 8D – Ishikawa)

Injection production unit

- Preparation of process sheets.
- Implementation of periodical verification of the used matrix and approval.
- Implementation of acceptability criteria for major defect (excess of material, air bubbles, missing material, aesthetics defects).
- Establishment of the rework instructions.
- Establishment of flow chars.
- Process control plan.
- Implementation of control chart (Go/NoGo).

June 2009 to
September 2009

Faurecia

*Job position: **Production supervisor.***

Location: Ben Arous

- Lead operators initiative idee for quality, cost and deliveries.
- Target definition according to product cycle time.
- Adjust the local ressources for production in order to optimize the line outputs.
- Lead the corrective actions with the production lines.
- Manage the production team according to the polyvalence matrix.
- Training of the production operators accoriding to define action plan to increase the internal polyvalence of the production team.
- Follow the respect of the production standard internally (verification of the poka ypké system, start-up test, red boxes, polyvalence at workstation, QRQC line, defect identification).

October 2008
to June 2009

Medici Spa

*Job position: **Production Assistant.***

Location: Menzel Bouzelfa

- Assist daily meeting production-quality.
- Update the production indicators.
- Preparation of the scrap indicator linked to raw material and defective parts.
- Follow of hourly production.
- Prepare the process flow chart for produced references.
- Prepare the production and maintenance procedures.
- Updating of the working instruction.
- Training of the line leader and production operator according to the work instruction modification.
- Participate the ISO TS audit preparation.
- Verify the correct realisation of the preventive maintenance according to the monthly planning.

February 2008
to July 2008

Olimpias Spa

*Job position: **Section Leader (training)***

Location: Italy

- Lunch daily work according to the production planning.
- Conduct the production line.
- Insure the material availability to the final check to roll the produced material (Textile).
- In process quality check of the produced material.
- Applying 1st level of maintenance including the check of safety keys.
- Participating shift change meeting and updating the production planning

October 2006
to September
2007

FILTIS

*Job position: **Textile Engineer.***

Location: Jebel Jelloud

- Verification of the cost sheet.
- Leading the water traitement station for dying and finishing.
- Production water daily quality check.
- Implementation of process sheet for similar product regrouping similar product.
- Adding the production diagram for the dying textile material.

- Follow up of maintenance planning execution.
- Contact with machine suppliers.
- Monthly reporting about the hydrogen proxyde consumption (local rule).
- Participation of the quality meeting to solve the faced problems.
- Substitute the absent operator in case of needs and working on the production means.

Education

2003-2006

- Engineer Degree (ENIM)

2001-2003

- Preparatory technical cycle (IPEI EL MANAR)

2000-2001

- Baccalauréat, Technics

IT

Office software

Word, Excel, PowerPoint, Outlook, Paint, Microsoft Office Picture Manager.

Languages

Arabic

Mother tongue

French

Fluent

English

Fluent

Italian

Fluent